

Matias Sain
Commercial Market Operation Specialist
AES Andes

Ref.: System Availability of Fluence Andes IV BESS

Dear Matias,

As previously discussed, we would like to outline our expectations of system availability and the requirements to achieve this metric.

Under the right maintenance program, Fluence expects the system to perform at 97% availability. Fluence will guarantee this availability under a Long-Term Service Agreement in which Fluence is contracted to maintain the system. This level of performance requires a high standard of preventative and reactive maintenance on the system as well as the availability of spare parts. These standards are crucial for ensuring the optimal operation and longevity of our systems.

Alternatively, if AES Andes chooses to perform similar work independently, you can expect to achieve the same level of availability, provided that your maintenance program is sufficient.

We look forward to supporting you and the performance of these systems.
Sincerely,

Lyle Arvanites
Sales Director, Americas
Fluence

J. Lyle Arvanites